ExtendCare
Consumer Vehicle Maintenance Plan

Plan Information:
The ExtendCare Vehicle Maintenance Plan (the "Plan") is a 12 month automotive maintenance membership Plan that is offered exclusively by Total Car Care Guarantee For Life, Inc., an Arizona corporation. The Plan is not insurance and is backed only by Total Car Care Guaranteed For Life, Inc. The Plan entitles the member to certain automotive services and benefits. The Plan covers all parts and labor cost associated within the Plan. In order to honor the Plan, the pre-assigned Plan card must be presented to the Approved Service Center of your choice when requesting service. Services may not be performed at any facility other than an Approved Service Center location. The Plan is applicable to all gasoline truck and passenger vehicles ¾ ton and under. The Plan does not cover exotic or modified vehicles, commercial vehicles, vehicles over ¾ tons, off-road or utility vehicles, motorhomes, tow trailers or diesel vehicles.

Plan Description:
The ExtendCare Vehicle Maintenance Plan includes:

- Oil Change Services per the vehicle manufacturer's recommended mileage interval
- Tire Rotation Services per the vehicle manufacturer's recommended mileage interval
- Air Filter Replacements per the vehicle manufacturer's recommended mileage interval
- Cabin Filter Replacement per the vehicle manufacturer's recommended mileage interval
- Fuel Filter Replacement per the vehicle manufacturer's recommended mileage interval
- Transmission Fluid Exchanges per the vehicle manufacturer's recommended mileage interval
- Coolant Fluid Exchanges per the vehicle manufacturer's recommended mileage interval
- Power Steering Fluid Exchanges per the vehicle manufacturer's recommended mileage interval
- Brake Fluid Exchanges per the vehicle manufacturer's recommended mileage interval
- Fuel Injection Services per the vehicle manufacturer's recommended mileage interval
- Wheel Alignment Services per the vehicle manufacturer's recommended mileage interval
- Wiper Blade Replacements every 12 months from the start of the Plan
- 15% Discounts on every service or repair visit
- Car Wash Services every 3 months from the start of the Plan
- Rental Car Services once every 24 months from the start of the Plan
- Brake Inspections
- Battery Charging Tests
- Vehicle Safety Inspections

Note: Synthetic blend motor oil change services are performed no more than 4 times within a 12 month period. Full Synthetic or Dexos motor oil change services are performed no more than 2 times within a 12 month period.

Plan Membership Upgrade:
Member can upgrade the ExtendCare Vehicle Maintenance Plan at no additional cost by sending an e-mail to Total Car Care Guaranteed For Life, Inc., at admin@totalcarcareguaranteedforlife.com or, if you prefer, member may submit the request in person at an Approved Service Center. Request will not be accepted by telephone or fax. The request must include member name and Plan card number. The previously assigned Plan card must be returned to an Approved Service Center.

Member will be charged a new monthly Plan cost on the next month billing cycle. This amount will be debited each month for a minimum period of 12 months and will continue until member no longer request to participate in the new Plan. If member wishes to continue the upgraded vehicle maintenance Plan, member will assume the responsibilities for the maintenance provisions set forth in the new Plan. If member wishes to continue the Plan, member will be charged an Annual Membership Fee of $19.95.

Plan Motor Oil Upgrade:
Member may upgrade to high mileage motor oil or Dexos or full synthetic motor oil by sending an e-mail to admin@totalcarcareguaranteedforlife.com or, if you

Plan Motor Oil Upgrade, *continued*:
prefer, you may submit your request in person at an Approved Service Center. Requests will not be accepted by telephone or fax. The request must include member name and Plan card number.

Member will be charged each month the additional product cost of $5.00 per month for high mileage motor oil and $10.00 per month for Dexos or full synthetic motor oil. Member will be charged the new monthly Plan cost on the next month billing cycle. This amount will be debited each month for a minimum period of 12 months and will continue until member no longer request to participate in the Plan. If member wishes to continue the ExtendCare Vehicle Maintenance Plan, member will be charged an Annual Membership Fee of $19.95.

Plan Transfer:
Member may transfer the ExtendCare Vehicle Maintenance Plan registration to another vehicle at no additional cost by sending an e-mail to Total Car Care Guaranteed For Life, Inc., at admin@totalcarcareguaranteedforlife.com or, if you prefer, you may submit your request in person at an Approved Service Center. Request will not be accepted by telephone or fax. The request must include member name and Plan card number. The previously assigned Plan card must be returned to an Approved Service Center. Member will be charged the Plan Monthly Membership Fee on the next month billing cycle. This amount will be debited each month for a minimum period of 12 months and will continue until member no longer request to participate in the Plan. If member wishes to continue the Plan, member will be charged an Annual Membership Fee of $19.95.

Plan Lost/Replacement Membership Card:
Member may request a new ExtendCare Vehicle Maintenance Plan card for any reason by sending an e-mail to Total Car Care Guaranteed For Life, Inc., at admin@totalcarcareguaranteedforlife.com or, if you prefer, member may submit the request in person at an Approved Service Center. Request will not be accepted by telephone or fax. The request must include member name and Plan card number. Member will be charged a one-time replacement card cost of $25.00.

Plan Membership Cancellation/early Termination:
Member may cancel the membership for any reason by sending an e-mail to Total Car Care Guaranteed For Life, Inc., at admin@totalcarcareguaranteedforlife.com or, if you prefer, member may submit the request in person at an Approved Service Center. Request will not be accepted by telephone or fax. The request must include member name and Plan card number. The previously assigned Plan card must be returned to an Approved Service Center.

Membership cancellation or early termination received within 3 days of registration are eligible for cancellation of the Plan at no cost to the member, less the $19.95 Activation Membership Fee. Refunds will be credited back to the original account or charge card used for payment. Membership cancellation received 3 days after the registration date will not be eligible for any refund and will be subject to a charge of half the Annual Plan membership cost, not to exceed $270.00.

Entire Agreement:
This Agreement represents the entire agreement of the parties with respect to its subject matter, and all agreements, oral or written, entered into prior to this Agreement are revoked and superseded by this Agreement. No representations, warranties, inducements or oral agreements have been made by any of the parties except as expressly set forth herein or in other contemporaneous written agreements. This Agreement may not be changed, modified or rescinded, except in writing, signed by all parties hereto, and any attempt at oral modification of the Agreement shall be void and of no effect.

It is the member's responsibility to read all corresponding program information thoroughly. Total Car Care Guaranteed For Life, Inc., reserves the right to refuse and/or cancel a ExtendCare Vehicle Maintenance Plan membership.

Contact Information:
Any questions regarding the ExtendCare Vehicle Maintenance Plan may be directed to an Approved Service Center or if you prefer, you may contact Total Car Care Guaranteed For Life, Inc. at admin@totalcarcareguaranteedforlife.com.

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