

# Start✓Care

## DEALER VEHICLE MAINTENANCE PLAN

### Program Information:

The **Start✓Care** Lifetime Vehicle Maintenance Plan (the "Plan") is offered exclusively by Total Car Care Guarantee For Life, Inc., an Arizona corporation. The Plan is not insurance and is backed only by Total Car Care Guaranteed For Life, Inc. The Plan entitles the member to certain automotive services and benefits. The Plan covers all parts and labor cost associated within the Plan. In order to honor the Plan, the pre-assigned Plan card must be presented to the Approved Service Center of your choice when requesting service. Services may not be performed at any facility other than an Approved Service Center location. The Plan is applicable to all gasoline truck and passenger vehicles  $\frac{3}{4}$  ton and under. The Plan does not cover exotic or modified vehicles, commercial vehicles, vehicles over  $\frac{3}{4}$  tons, off-road or utility vehicles, motorhomes, tow trailers or diesel vehicles.

### Program Description:

The **Start✓Care** Lifetime Vehicle Maintenance Plan includes:

- Oil Change Services per the vehicle manufacturer's recommended mileage interval
- Tire Rotation Services per the vehicle manufacturer's recommended mileage interval
- Wiper Blade Replacements every 12 months from the start of the Plan
- Brake Inspections
- Battery Charging Tests
- Vehicle Safety Inspections

*Note: Synthetic blend motor oil change services are performed no more than 4 times within a 12 month period. Full Synthetic or Dexos motor oil change services are performed no more than 2 times within a 12 month period.*

### Plan Motor Oil Upgrade:

For a nominal fee, Member may upgrade oil type from Semi-Synthetic motor oil to High Mileage, Dexos or Full Synthetic motor oil. Member will be charged the additional product cost of \$10.00 per service for High Mileage motor oil and \$50.00 per service for Dexos or Full Synthetic motor oil.

### Plan Lost/Replacement Membership Card:

Member may request a new **Start✓Care** Lifetime Vehicle Maintenance Plan card for any reason by sending an e-mail to Total Car Care Guaranteed For Life, Inc., at [admin@totalcarcareguaranteedforlife.com](mailto:admin@totalcarcareguaranteedforlife.com) or, if you prefer, member may submit the request in person at an Approved Service Center. Request will not be accepted by telephone or fax. The request must include member name and Plan card number. Member will be charged a one-time replacement card cost of \$25.00.

### Entire Agreement:

This Agreement represents the entire agreement of the parties with respect to its subject matter, and all agreements, oral or written, entered into prior to this Agreement are revoked and superseded by this Agreement. No representations, warranties, inducements or oral agreements have been made by any of the parties except as expressly set forth herein or in other contemporaneous written agreements. This Agreement may not be changed, modified or rescinded, except in writing, signed by all parties hereto, and any attempt at oral modification of the Agreement shall be void and of no effect.

It is the member's responsibility to read all corresponding program information thoroughly. Total Car Care Guaranteed For Life, Inc., reserves the right to refuse and/or cancel a Lifetime Vehicle Maintenance Plan membership.

### Contact Information:

Any questions regarding the **Start✓Care** Lifetime Vehicle Maintenance Plan may be directed to an Approved Service Center or if you prefer, you may contact Total Car Care Guaranteed For Life, Inc. at [admin@totalcarcareguaranteedforlife.com](mailto:admin@totalcarcareguaranteedforlife.com).

