



Program Information:

The Total Car Care Guaranteed For (the "Program") is applicable to all gasoline vehicles ¾ ton and under, and covers all parts and labor cost associated with an enrolled Program part. To be eligible for the Program, the vehicle owner must adhere to the following: Purchase the new part at an approved service provider facility, enroll the new part into the program, pay a membership fee of \$10.00 per new part, maintain the enrolled part by the predetermined maintenance and service intervals, inspections and/or adhere to the maintenance provisions set forth every 12 months or 12,000 miles, whichever comes first, within the specific Program. It is understood that any other related vehicle condition that would cause premature wear of the enrolled part must be returned to its proper working condition in order to maintain enrollment into the Program. It is further understood that these services or repairs would be performed exclusively at an approved service provider facility.

Program Description:

The Program is operated by Total Car Care Guaranteed For Life, Inc., an Arizona corporation ("TCCGFL"), which entitles the member to certain services. It is not insurance and is only backed by TCCGFL. It may not be used at any location other than an approved service provider facility.

Owners Duties and Responsibilities:

The vehicle owner is required to take a proactive approach with the maintenance and repair of the vehicle. Make and keep appointments for the predetermined maintenance and service intervals, inspections and/or adhere to the maintenance provisions set forth every 12 months or 12,000 miles, whichever comes first, within the specific enrolled part. An inspection fee of \$19.95 will be required every 12 months or 12,000 miles, whichever comes first, for all enrolled Program parts.

In the event of a failed non-enrolled part that will potentially have a negative affect and/or premature life expectancy of a Program part, it is the responsibility of the vehicle owner to have the non-enrolled failed part replaced and/or serviced exclusively at an approved service provider facility. Failure to purchase the non-enrolled part and/or service exclusively at an approved service provider facility, will result in the termination of the enrolled Program part.

Exclusions:

The Program coverage does not cover exotic or modified vehicles, non-original, used or rebuilt, or altered part; not to include diesel vehicles, livery vehicles, commercial or fleet vehicles, any vehicle over ¾ ton, all-terrain vehicles or tow trailers. Program does not cover fire damage, road hazard, vandalism, racing, overloading, cosmetic damage, slide or skid damage, weather cracking, mileage recommended replacement parts, maintenance items, fluids, premature wear caused by improper care, destruction or failure caused by an accident, or willful abuse.

Repair / Replacement:

The Program applies to the original purchaser of the part enrolled in the Program and the vehicle listed on the approved service provider invoice. In order to honor the Program, a copy of your original invoice and the part covered by the Program must be presented to an approved service provider facility when the part needs repair or replacement. A TCCGFL representative will determine whether the covered part will be repaired or replaced. If it is TCCGFL's opinion that a Program part can be safely repaired or serviced, the approved service provider facility will do so at owners expense; or if the Program part is covered by a road hazard, insurance, extended warranty plan, manufacturer warranty or any other coverage, then the replacement or repair will be determined by the issuer of said coverage.

Failure to provide reasonable and necessary maintenance to ensure the proper function of the Program part, will result in the termination of the Program. It is understood by the vehicle owner that having repairs and/or services performed by any other non-approved person or automotive facility on the Program part or system, will immediately result in the termination of the Program.

Additionally, Program coverage will be terminated if the purchase requirements and/or inspections are not performed exclusively at an approved service provider facility. This includes any vehicle outside of the Tucson or El Paso areas that may requires service or repair. The Program coverage will then supersede to a 12 month or 12,000 mileage, whichever comes first, standard warranty from the original purchase date. No service provider facility employee or dealer has the right to modify or change the Program requirements in any way.

Termination:

The Program will terminate if the vehicle owner fails to adhere to the maintenance, inspections and/or adhere to the provisions set forth every 12 months or 12,000 miles, whichever comes first, within the specific requirements of the Program. Program termination will occur 30 days after a required follow-up service or inspection has been missed. Use of any other non-approved person and/or automotive facility, including those located outside of the approved service provider facility list; to repair a part or a system covered under the Program will result in immediate termination. If the Program is immediately terminated due to use of another person or automotive facility for repairs; then the approved service provider facility will offer a 12-month/12,000 mile warranty for the part from the original purchase date.

Reinstatement:

Reinstatement of any part covered by the Program will be at the sole discretion of TCCGFL. A reinstatement fee will be required from the vehicle owner based on any missed services and will be determined by a TCCGFL representative. Only after the fee is paid and the follow-up services are performed, will the Program benefits be honored by the approved service provider facility.

Transfer:

Upon the sale of the vehicle, any part covered by the Program will be honored by an approved service provider facility for a transfer fee, to include any any missed services and/or reinstatement fee. The new vehicle owner shall assume the same responsibilities for maintenance, inspections and/or adhere to the maintenance provisions set forth every 12 months or 12,000 miles, which ever comes first, within the specific Program. Failure to do so will result in the termination of the Program.

Entire Agreement:

This Agreement represents the entire agreement of the parties with respect to its subject matter, and all agreements, oral or written, entered into prior to this Agreement are revoked and superseded by this Agreement. No representations, warranties, inducements or oral agreements have been made by any of the parties except as expressly set forth herein or in other contemporaneous written agreements. This Agreement may not be changed, modified or rescinded by any party other than TCCGFL, and any attempt at oral modification of the Agreement shall be void and of no effect. Only TCCGFL, at its sole discretion, may change, modify or rescind the Agreement; for latest program details visit TotalCarCareGuaranteedforLife.com/buy-it-once.

Contact Information:

Any questions or concerns regarding the Program can be directed to your original service provider facility, or you may contact the Program administrator at: admin@totalcarcareguaranteedforlife.com